



Issues and Concerns

The Water Connection - November 1996

Zanjeros Help Reduce Water Use; Tucson Water Launches A New Water Conservation Program

Water Conservation has always been an important part of Tucson Water's resource planning. Recently, the utility introduced a new, aggressive conservation effort - the Zanjero program. The six Zanjeros - all highly trained Tucson Water employees - are available to visit the homes of customers who use large amounts of water. The Zanjeros will check water fixtures and irrigation systems and review customer water use habits. Customers will receive an individual survey of their water use which will help them use water more efficiently, identify problem areas, and provide guidelines to help them reduce their water use and save money on their water bill.

The program is free to all Tucson Water customers. The Zanjero name comes from the 1800's, when water users in the Old Pueblo met each year and elected a Zanjero, or water manager, to make sure water users irrigated their fields according to schedule and to prevent water waste. When water was scarce, the Zanjero had the authority to control water use for the benefit of the entire community.

For more information about the Zanjero program or to schedule a Zanjero visit to your home, call (520) 791-4556. The Tucson Water Zanjero program, a bit of the Old Pueblo whose time has come, again.

Tucson Water Reclaimed Water System

Tucson Water's reclaimed water treatment plant produces reclaimed water from effluent and delivers nearly 3 billion gallons to area golf courses, parks, schools, and other facilities each year. The reclaimed system is capable of delivering 21.3 million gallons per day. During August of 1996, the system experienced an all-time record demand of 18 million gallons in a single day.

Effluent Produced By The Roger Road/Ina Road Treatment Plants (and where it goes)

Total Produced Annually	65,000 acre/feet
SAWRSA Settlement	-30,000 acre/feet
Pima County Owned	-3,500 acre/feet
City of Tucson Owned	-31,500 acre/feet
-Utilized by Reclaimed Plant	-10,000 acre/feet
-Proposed Recharge Project	-9,000 acre/feet
Remaining effluent currently recharging into the Tucson basin annually	12,200 acre/feet

Coming To A Location Near You! Tucson Water's Water Information Van

Tucson Water is hitting the road. Our new water information van is loaded with brochures and videos about water conservation, resources, and water quality. This information center on wheels will show up at community events, conservation fairs, shopping malls, parks, schools, and wherever else customers may be. The van is operated by Tucson Water employee Ambrosio Saavedra, a water quality analyst, who has extensive training in customer service and all water issues.

The Water Information Van is available free of charge to groups or organizations that would like the opportunity to learn more about Tucson's water. Call (520) 791-4556 for more information.

Management Staffing Changes Announced At Tucson Water

Assistant City Manager John Nachbar announced staffing changes among top management at Tucson Water.

Deputy Director **Jim Stump** will concentrate his efforts on developing and managing Tucson Water's Capital Improvement Program, restructuring the Department's New Development process, supervising the utility's Proposition 200 implementation program, and administering other projects which require concerted effort and close oversight.

A second Deputy Director position has been created and Administration Division Administrator **Craig Blair** has been promoted into that position. Mr. Blair will manage day-to-day operations and will lead the Department efforts in maintaining and improving operations. He has a solid background of utility experience that has emphasized managing costs and improving customer service.

Source: City of Tucson, Water Department
Last Revision: November 28, 1997